

Office of the Attorney General Presentation  
LaRose Room, March 5, 9:30 – 11:00 a.m.

Free

Call 610-437-3700 to register



Presentation will cover:

- Overview of the Bureau of Consumer Protection – who we are, what we do, how we help PA consumers, as well as, out of state consumers transacting with PA businesses
- Discuss what types of complaints we handle like Do Not Call Law, home improvement contractors, used vehicles, puppies, and tow truck operators, mortgages, ID Theft, debt collection
- Identify scams that specifically target seniors such as the “grandparent scam”
- Outline the complaint process from submission to closure
- Time for Q & A